

Develop Effective Leaders

The role of manager / leader is very complex and requires those in the roles to have certain attributes, abilities and behaviours. Managers and leaders need to constantly learn and stay current in a variety of leadership subjects as well as their own area of expertise. Successful leadership does not just happen; it requires much preparation.

Pesce & Associates provides training and coaching in the following areas:

- Leading and Managing Performance
- Managing in a Unionized Workplace;
- Coaching and Mentoring skills;
- Conflict Resolution skills;
- Building High Performing Team (individual and team performance)
- Resolving Conflict and Building Accountability;
- Attendance Management
- Managing Change
- How to Build Trust in Leadership
- Managing Problem Employees
- Managing Grievances
- Workplace Civility – Legislative Compliance with OHSA, OHRC,
- Accessibility Ontario Disability Act Compliance (AODA)

We have provided training to employers in Healthcare and Foundations; Education; Government and Agencies; Long term and Retirement Care; Municipalities; and Social and Community Services. Each training program is customized to the needs of our clients. Contact our Managing Partner, Elizabeth Hill, at ehill@pesceassociates.com to discuss your training needs. Develop your leaders!